



**IMPORTANT REMINDER**

**Keystone First Community HealthChoices coverage starts January 1, 2019**

Welcome to the Keystone First Community HealthChoices (CHC) provider network! Our staff members are ready to support you as we all prepare to provide health care services to Keystone First CHC Participants on January 1st.

Participants will present with one of these cards:

**Keystone First CHC ID card (Front)**



Participant Name:  
<Last name, First name>  
Participant ID:  
YXM<123456789>

Primary Care Practitioner (PCP):  
<Last Name, First Name>  
PCP Phone Number:  
<PCP phone>



Sex: <Male/Female>  
DOB: <MM/DD/YYYY>  
State ID: <123456789>

RxBIN: 600428 RxPCN: 07630000  
Some copays may apply.



Participant Name:  
<Last name, First name>  
Participant ID:  
YXM <123456789>  
KFVPC health plan #:  
(80840) 7053314697

Keystone First VIP Choice  
(HMO-SNP) H4227-001  
Medicare Services: \$0 for doctor  
visits and hospital stays  
RxBIN: 012353 RxPCN: 06110000



Primary Care Practitioner (PCP):  
<Last Name, First Name>  
PCP phone:  
<PCP phone>

Keystone First Community HealthChoices  
Some copays may apply.  
RxBIN: 600428 RxPCN: 07630000



**A few reminders:**

- Your Keystone First CHC provider number will be the same as your Keystone First provider number. Please include this when submitting claims and correspondence to us.
- Your Keystone First CHC Provider Account Executive is the same as your Keystone First and Keystone First VIP Choice representative.
- The Provider Services telephone number remains the same: **1-800-521-6007**; however listen for the prompts to take you to Keystone First CHC.
- Participant eligibility and benefits verification may be checked through the provider portal on NaviNet. Keystone First CHC will be a selection on Plan Central prior to January 1, 2019.
- You can submit questions to us at [provider.communications@keystonefirstchc.com](mailto:provider.communications@keystonefirstchc.com) and we will have them addressed by the appropriate staff.

Please visit the Provider Center at: [www.keystonefirstchc.com](http://www.keystonefirstchc.com) for a wealth of information and resources, such as:

- Provider manual and forms
- Online provider directory
- Claims and billing information
- Pharmacy services and information
- Sign up for email notifications

Contact Provider Services at **1-800-521-6007** or your Provider Account Executive for any immediate assistance or questions that you or your staff might have.