



Keystone First



Keystone First
Community HealthChoices



To: Keystone First/Keystone First Community HealthChoices (CHC) Providers

Date: August 9, 2022

Subject: Updated and enhanced remark codes on Explanation of Benefits (EOBs)

We recently completed an audit of our claims system Remittance Advice Remark Codes (RARC) and Claims Adjustment Remark Codes (CARC) to make sure they accurately aligned with the Centers for Medicare & Medicaid Services (CMS) guidelines. As a result, in mid to late August you will see new remark codes on your Explanation of Benefits (EOBs). These updated and enhanced remark codes will provide better clarity for you in identifying the specific payment reason.

Thank you for your participation in our network and the dedicated care you provide to our Members and Participants. If you have any questions regarding this notice, please contact Provider Services at 1-800-521-6007.