

To: Keystone First Community HealthChoices (CHC) Home- and Community-Based (HCBS) Providers

Date: June 12, 2024

Subject: 2024 HCBS Provider Claims Filing Instructions available online

Keystone First CHC is pleased to announce that the **2024 HCBS Provider Claims Filing Instructions** are now available online.

Some important updates:

- How to submit a 275 claim attachment transaction including accepted formats and attachment report codes.
- Updated Ambulance mileage reimbursement.
- Clarification added to Incontinence supplies that all unspecified Procedure or HCPCS codes require a narrative description in the shaded portion of field 24.
- Updated website URLs as needed.

To access the 2024 HCBS Provider Claims Filing Instructions simply navigate to the provider center at: www.keystonefirstchc.com → For Providers → Claims and billing → Claims filing instructions for HCBS providers.

If you have questions about this notice, please contact Keystone First CHC Provider Services at **1-800-521-6007** or your Provider Account Executive.