



**To: Keystone First/Keystone First Community HealthChoices/Keystone First VIP Choice  
Dental Providers**

**Date: June 18, 2024**

**RE: Important Information for the August 1, 2024 DentaQuest Transition**

### **How to receive Electronic Funds Transfer (EFT)**

To prepare for the August 1, 2024 transition of Dental provider services to DentaQuest, we are sharing the following instructions for your practice to receive EFT payments from DentaQuest at the **start of the transition**:

**1. On or before July 3, 2024:**

- Access the DentaQuest EFT authorization form at: [www.keystonefirstpa.com](http://www.keystonefirstpa.com) → Providers→Resources→Programs→Dental
- Fill out and submit the DentaQuest EFT authorization form via email to: [participate@dentaquest.com](mailto:participate@dentaquest.com)
- The email address above can only be used to submit an EFT authorization form on or before July 3, 2024.
- **EFT authorization forms NOT received by July 3, 2024 will result in claim reimbursement being issued via a mailed paper check.**

**2. For EFT payment submission applications after July 3, 2024 and beyond, submit requests to DentaQuest by:**

- Filling out and submitting the EFT authorization form via:
  - Fax to 262-241-4077 OR
  - Email to [standardupdates@dentaquest.com](mailto:standardupdates@dentaquest.com)

If you have any questions regarding this notice, please contact your Dental Account Executive.

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