

**To: Keystone First/Keystone First Community HealthChoices (CHC) Ambulance Providers**

**Date: July 23, 2024**

**Re: Change in Ambulance Mileage Reimbursement – Claims system updated**

As announced in the notice dated June 7, 2024, effective for dates of service on and after January 1, 2024, Ambulance providers can bill and be reimbursed for each loaded mile of a trip (as compared to the previous policy of billing and reimbursement for each loaded mile beyond 20 miles).

We are pleased to let you know that our claim system update has been completed to reflect this change and can now accept resubmitted claims for payment for mileage for dates of service on or after January 1, 2024. Payment will be based upon and reflective of applicable current contract terms.

Thank you for your participation in our network and for your care and commitment to our Members and Participants. If you have any questions regarding this notice, please contact Provider Services at **1-800-521-6007** or your Provider Account Executive.