

June 11, 2024

Dear Keystone First Community HealthChoices (CHC) Nursing Facility Provider,

Keystone First CHC is making the following changes to the CHC Open Arms for Nursing Facilities (NF) value-based program for the 2024 Program.

**New Program Component:**

**Total Cost of Care Component** - A Total Cost of Care incentive will be paid to those entities whose actual versus expected medical cost calculation demonstrated an efficient use of services and whose performance across all quality measures demonstrated well when compared to their peers.

**Existing Program Components:**

**The Quality Performance Component of the Open Arms for Nursing Facilities consists of the following measures:**

- Percentage of short-stay residents who were re-hospitalized after a NF admission (CMS)
- Percentage of high risk long-stay residents with pressure ulcers (MDS)
- Percentage of long-stay residents experiencing one or more falls with major injury (MDS)
- Percentage of long-stay residents assessed and appropriately given the seasonal influenza vaccine (MDS)
- Percentage of long-stay residents assessed and appropriately given the pneumococcal vaccine (MDS)
- Percentage of long-stay residents who received an antipsychotic medication (MDS)
- Percentage of long-stay residents with a urinary tract infection (MDS)
- Staffing Ratios Star Ranking based on Centers for Medicare & Medicaid Standards (CMS)

**Removed Program Components:**

- Potentially Preventable Admissions (PPAs)
- Potentially Preventable ER Visits (PPVs)

To access the updated Open Arms for Nursing Facility Provider Manual, visit [www.keystonefirstchc.com](http://www.keystonefirstchc.com) > For Providers > Resources > Value-Based Programs.

If you have any questions regarding this program, please contact your Provider Account Executive. Thank you for your continued partnership with Keystone First CHC in the service of our Participants, and for your critical role in providing and coordinating care for them.

Sincerely,



Frank Santoro  
Director, LTSS Plan Operations and Administration