



We Help People  
**SURVIVE**



**UNDERSTAND**



**ENGAGE**



**CONNECT**



**THRIVE**



**COLLABORATE**

### **Interpreting by Telephone**

When you need to access an interpreter on demand we're here for you every time. Connect to a professional interpreter in over 200 languages within just seconds, instantly removing language challenges. Benefit from a low per-minute rate, 24 / 7 live support and specialized call routing options and call flows designed just for you.

### **Translation and Localization**

Whether you're moving into a new market, trying to gain market share or looking to improve your customer service offering, our localization experts are ready to assist you. Benefit from high-quality, accurate and culturally correct translations, competitive rates, fast turnaround times, online portal access and dedicated project management support.

### **Face-to-Face Interpreting**

For those times when it is more appropriate to have an interpreter physically present, rather than via the telephone or video, Face-to-Face Interpreting is the answer for you. Upload, change and monitor all of your assignments via our user-friendly online scheduling platform. We are equipped to provide services anywhere in the U.S. and abroad.

### **Video Remote Interpreting (VRI)**

Partner with us today and access live video interpreters via the Internet in just minutes. With VRI there is no need to schedule a face-to-face interpreter in advance, which means you benefit from instant accessibility 24 hours a day, 7 days a week. And because VRI is priced by the minute, you only pay for the time connected to an interpreter.

### **American Sign Language (ASL)**

When it comes to meeting the needs of your Deaf and Hard of Hearing populations you can always count on us. We're proud to offer face-to-face and video remote RID-certified ASL interpreters to meet all of your interpretation demands. Whether it's for a medical appointment, parent / teacher conference or staff meeting, let us be there for you.

### **Language Assessments**

Our Language Assessment Program will assess the language proficiency and interpreting ability of your bilingual employees and medical interpreters, ensuring compliance with Joint Commission Standards. Hospitals that want to deliver high-quality, safe patient care every time, regardless of language and cultural barriers, count on LSA for support.